

Library Highlights

January 2012

Stan Carroll Library South West Healthcare

Mission: The Stan Carroll Library strives to provide quality library and information services in the field of health sciences to the South West Healthcare network.

Librarians: Josella Chan
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Hours: Mon – Fri 8.30am-5.00pm

Are you reading?... Articles of Interest

The Impact of Nurse Rounding on Patient Satisfaction in a Medical-Surgical Hospital Unit

Donna Blakley, Michael Kroth, and James Gregson
MedSurg Nursing 20(6), Nov/Dec, 2011, p.327 – 332.

Patient satisfaction is a high priority for hospitals that face constant pressure to maintain high-quality service, top clinical care and financial viability. The Centres for Medicare and Medicaid Services (MS), a significant payer for hospital services, collect and publish consumer satisfaction data online that allow consumers to evaluate and compare individual facilities. In the CMS online Hospital Consumer Assessments of Healthcare Providers and Systems report, consumers can access CMS data that compare hospitals in key areas, such as nurse communication, pain management, and medication information...

This Study, led by the chief nursing officer and the patient advocate of a community hospital, set out to determine the impact of nurse rounding on inpatients in a medical-surgical unit. The introduction of the 4 P program, a nurse rounding program designed to anticipate and meet basic patient needs at least every 2 hours, had an almost immediate impact as measured by overall patient satisfaction.

Just to let you know...

Maxus Library User Manual

Library OPAC (Online Public Access Catalogue) is now available on **intranet**. This allows users to search the library collection and locate items.

How to find it? User can access library online catalogue via the Library webpage.

SWH home page → Departments → Stan Carroll Library → Library Catalogue (Click to open) → Maxus Library User Interface

Link: <http://swwpph00/dbtw-wpd/Web%20Library/User/Maxususermenu.htm>

Ask a librarian, if you need assistance.

E-Resources on Clinician Health Channel

Harrison's Online – 18th edition
The Lancet
MIMS Online and Drug Alert
The New England Journal of Medicine
POINSINDEX® MICROMEDEX
Therapeutic Guideline (eTG Complete)
STAT!Ref® Dental eBooks

